

Welcome to the World of
AIR FRANCE and **KLM**





- " 24,9 billions Euros in turnover (31 Dec 2014)
- " 95,961 employees
- " 87,3 million passengers
- " 546 aircrafts
- " 231 destinations in 103 countries



Key Figures



France Network

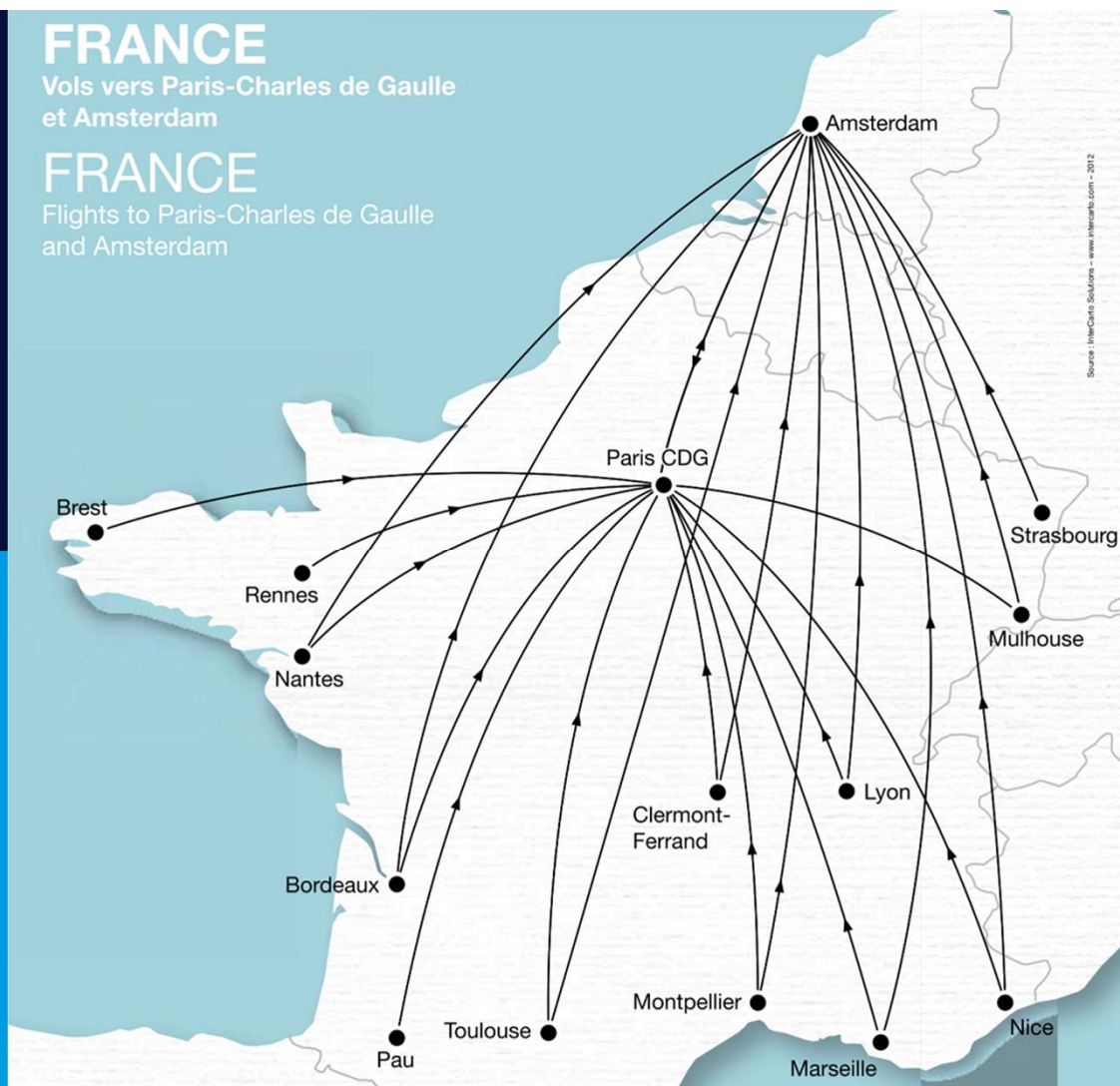
France Destinations to Paris CDG and AMS

FRANCE

Vols vers Paris-Charles de Gaulle et Amsterdam

FRANCE

Flights to Paris-Charles de Gaulle and Amsterdam



HOP!

Air France

Domestic, European
Point to Point market



Largest domestic airline network in Europe

“ **100** aircraft (Airbus + ATR +
Bombardier)



“ **130** routes by summer 2015



“ **35** destinations in France and
12 in Europe

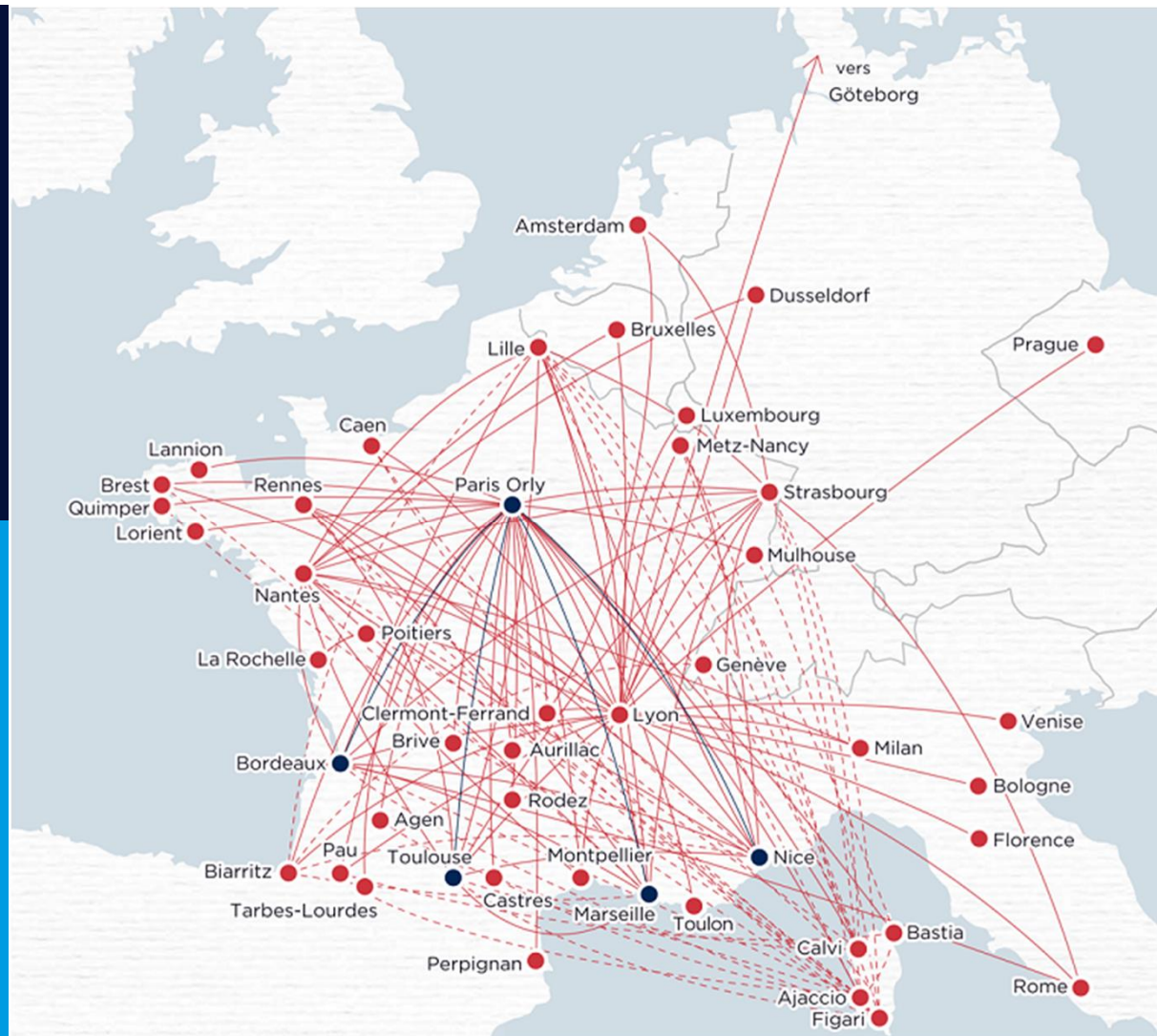
“ **600** Daily flights



HOP!

Network

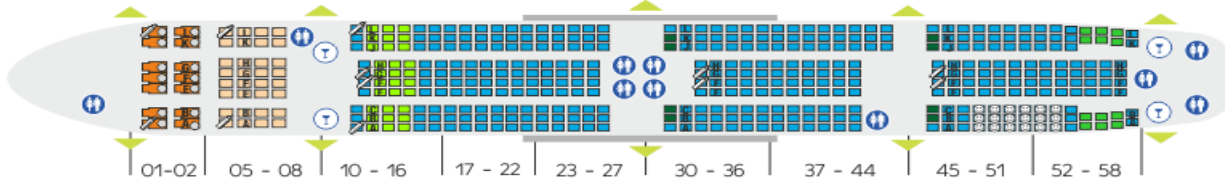
Departure from Paris
Orly



Boeing B 777-300 "LC INTERNATIONAL / CARAIBES OCEAN INDIEN"
468 seats

AIRFRANCE

BUSINESS **PREMIUM ECONOMY** **ECONOMY**



Length: 73.86 m
Wingspan: 64.80 m
Cruising speed:
Mach 0.84

Cruising altitude:
10,700 m / 35,000 ft

Exit & Emergency exit
For security reasons,
the seats near the emergency exit
can not be occupied
by certain categories of passengers.

Wings location

Lavatory

Self service bar

SEAT PAID OPTIONS

Seat Plus
Duo seat in a row of 2
Seat at the front of the cabin

In-seat telephone

Video screens on each seat

Seats for unaccompanied minors travelling in UM

Cradles

MOVEABLE ARMRESTS

In ECONOMY:
all seats except rows 10, 30, 32, 45

RETRACTABLE ARMRESTS

In BUSINESS: all seats aisle side

Aircraft seating plan is given as an indication (version of December 15, 2014)

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Boeing 777-300 ER

#FRANCEISINTHEAIR

Flight Schedule:

BKK-CDG AF165 09:15 17:05

CDG-BKK AF166 14:10 06:30+1

4x weekly (Tue, Thu, Sat, Sun)



Length: 73,86 m

Wingspan: 64,80 m

Cruising speed: Mach 0,84

Number of seats: 468

Business Class: 14 seats

Premium Economy: 32 seats

Economy Class: 422 seats



AFKL Lounge at
Suvarnabhumi airport



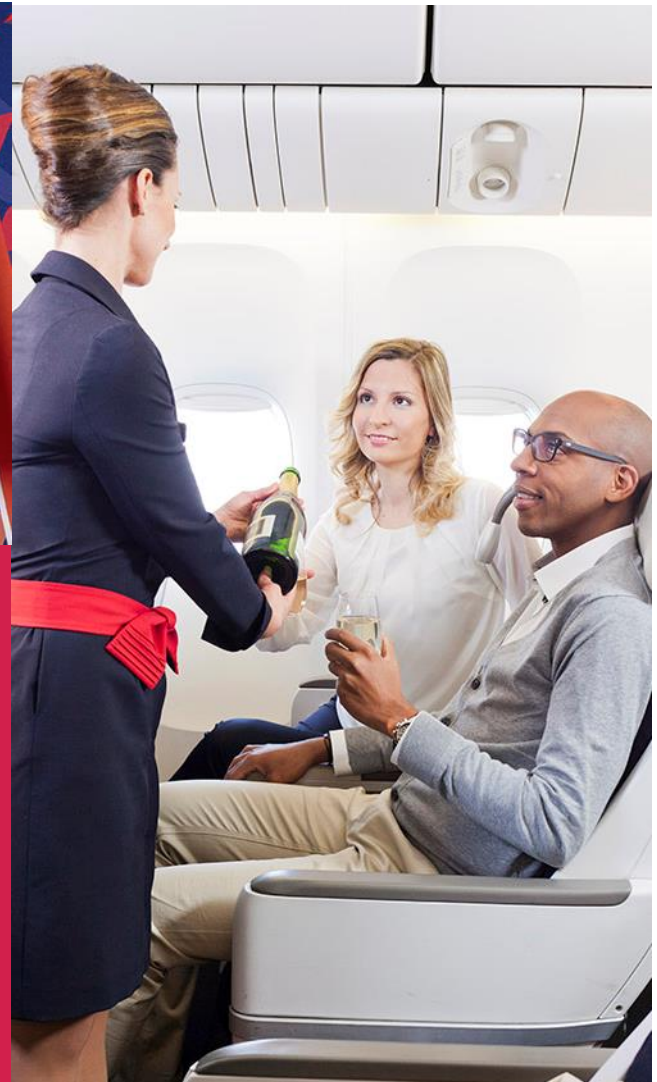
Air France Business Class Long haul

Details that transform the journey

Business class meets customers all professional travel needs, from priority access at the airport to free airport lounge access to comfortable, spacious cabins.



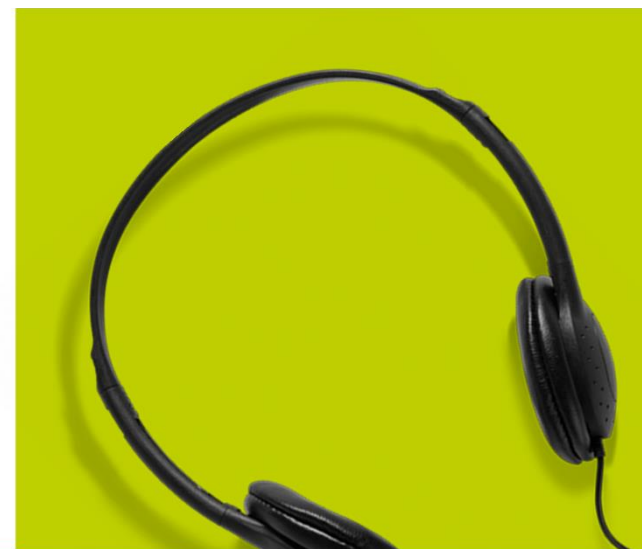
Air France Premium Economy



Available on long haul flights

- ~ 40% additional space compared to economy class
- ~ Personal space guaranteed by a completely new fixed-shell seat
- ~ Highly competitive fares
- ~ Upgraded meal service specially designed for Premium Economy

Air France Economy Long haul



More comfort,
more attention to detail,
more pleasure



Air France Medium haul

A new leather seat and a new harmony for the 2 cabins



Air France inflight product enhancement comfort & catering

At the airport

Ground services journey begins at the airport

- “ Self Service check in
- “ Baggage drop off point
- “ Paid options
- “ AF press: possibility to download one daily newspaper and one magazine on smartphone, in addition to tablets (free of charge)

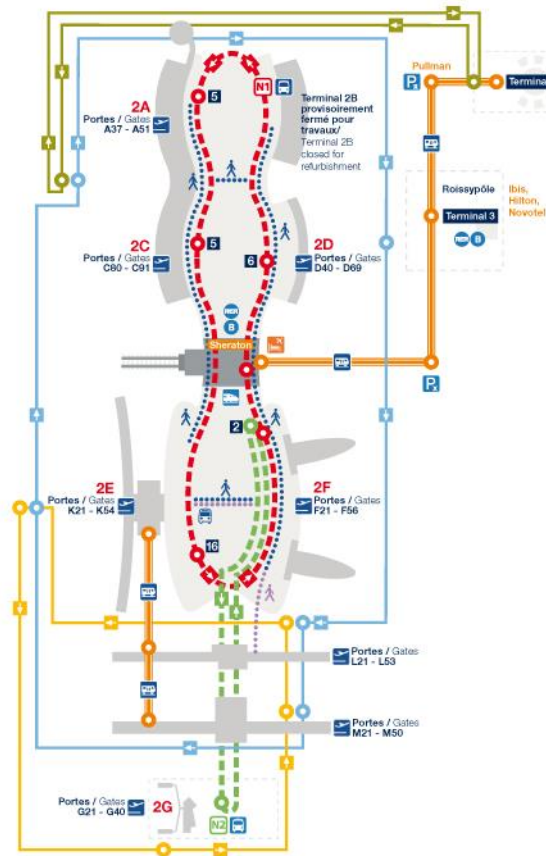




Paris-Charles de Gaulle

New and improved

ROISSY CDG Terminal 2



Niveau départ / Departure level

- CDG VAL / Métro LISA**
Automatic airport shuttle
- Navettes hôtels**
Airport hotel shuttles
- Navettes zone publique**
Public buses
- Arrêt navettes**
Bus stop
- Sortie**
Exit
- Trains pour Paris**
Trains for Paris
- Gare TGV**
Train station
- Cars Air France pour Paris**
Air France buses to Paris
- Parcours piéton zone publique**
Pedestrian landside

Niveau arrivée / Arrival level

- Navettes sous douane**
Airside buses
- Arrêt navettes**
Bus stop
- Parcours piéton sous douane**
Pedestrian airside

CDG Hub



SIMPLICITY

“ Easy to travel and connect with 3 dedicated terminals



EFFICIENCY

“ Arriving from a Schengen country, no need to go through a security checkpoint.
“ If you have to change terminal, benefit from dedicated connections.



COMFORT

“ Spacious shopping mall and other facilities.
“ The largest Air France lounge.
“ Access to self tag and self-service kiosks.



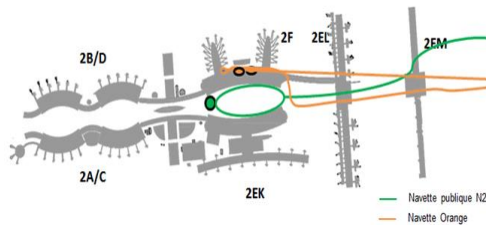
SERVICES

“ Enjoy the shopping mall and all the facilities.
“ Discover the free museum in pier M.
“ Access to many innovations like the mobile services and music and video lounges.

CDG Hub



AF operates on 3 main Terminals, each one dedicated to specific destinations



- TERMINAL 2F: Schengen flights
- TERMINAL 2E: International flights (Non Schengen)
 - ➔ Hall K
 - ➔ Hall L
 - ➔ Hall M



Hall K

Hall L

Hall M

- TERMINAL 2G: Flights HOP! & CITYJET (Regional Schengen)
 - Now connected to Terminal 2E for International flights
- Adapted signage:
 - Long-Haul boarding gates are numbered more clearly
- Airside 'Orange Shuttle' connects T2G and T2F in both directions
 - This "Orange Shuttle" will in particular allow customers to benefit from the **One Stop Security concept** (no second security check in CDG)



Lounges at CDG

Mobile Check-In – E-boarding passes



AIRFRANCE

BOARDING PASS

Please keep this document until the end of your trip. Sec. nr: AF 1063- 019

SKY PRIORITY

Name: SMITH, JOHN
E-ticket #: 0572344717075

Barcode

FLIGHT	DATE	FROM	TO	DEPARTURE	GATE	BOARDING	CLASS	SEAT
AF1063	04DEC	STOCKHOLM 2	PARIS CDG	19:25		18:55	Premium Economy	Y 07A

Check terminal and gate at the airport.

BAGGAGE DROP-OFF
drop bags before **18:45**
ATTENTION: baggage check-in will be closed 40 minutes before flight departure

BOARDING START TIME
from **18:55**
Proceed to the gate. Anticipate extra time to pass security checks.

LAST CALL
at **19:05**
After this time, passengers will be denied boarding.

Hand baggage
Main baggage dimensions, wheels and handles included, must not exceed 55 x 35 x 25 cm / 21.6 x 13.8 x 9.8 in.
The total authorized weight is:
- 12 kg / 26.5 lb (11 baggage items + 1 accessory) in Premium Economy (medium haul) and Economy (all rights).
- 10 kg / 22 lb (10 baggage items + 1 accessory) in La Première cabin or Premium Economy (long haul) and Business (all rights).
Any baggage items exceeding the authorized size or weight will be checked in the hold.
This information is only valid for flights provided by Air France.

Sec. nr: AF 1063- 019

L'ORÉAL PARIS
EXCLUSIVE TRAVEL SET
AVAILABLE ON BOARD

AIR FRANCE KLM

Please do not
forget to
insert
customers'
contacts!



Please note the
following gate change
for flight AF1234 on
12/06: departure
gate E43.
Air France wishes you
a pleasant journey.

Air France Connect / KLM Connect

On the spot and proactive
information to Air France and
KLM customers in case of
disruptions during their journey.

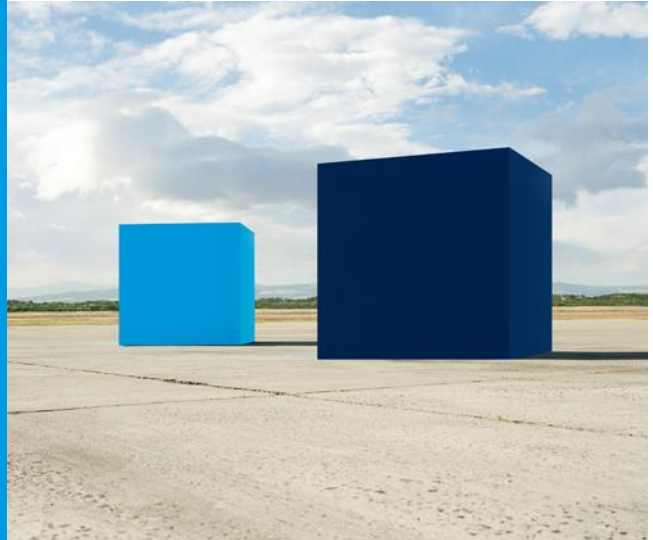
For all Air France and KLM customers
(as long as they are equipped with
mobile phones or smartphones, or
can connect themselves to the
Internet during their journey).



 **FLYINGBLUE**



Joint Frequent
Flyer Programme
of Air France
and KLM





Air France, KLM and Delta's corporate loyalty programme dedicated to non-contracted companies



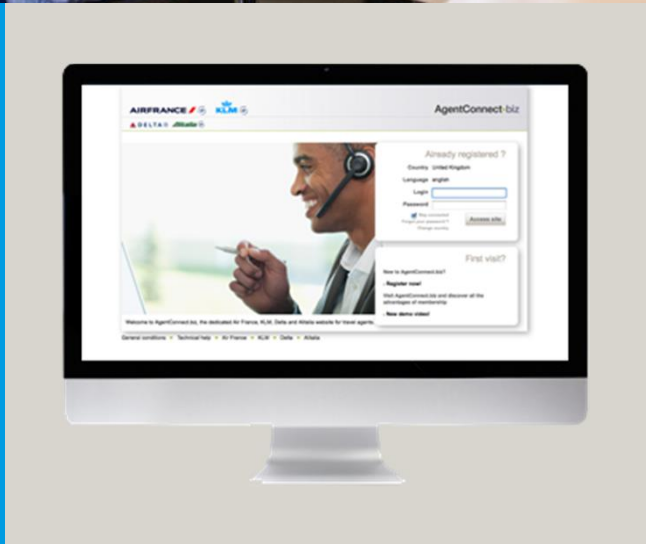
- “ Sign up for free and start earning Blue Credits on flights with Air France, KLM, Delta and our partner airlines
- “ Complementary to Flying Blue
- “ Convert Blue Credits into tickets and upgrades on participating partners



Agent Connect
www.agentconnect.biz



Chat with us when you
need some help!



Crescendo

Welcome to AgentConnect!



Air France's new Premium Economy and Economy cabins

Air France has unveiled its new product and service offering in the Premium Economy and Economy cabins. This represents the first stage of Air France's move upmarket for each and every passenger, and reflects our commitment to investing in our customers.

[All details](#)



Air France's new Premium Economy and Economy cabins
Air France's new Premium Economy and Economy



Security measures on AF flights to the USA
As of 8 July 2014, security measures are being tightened on AF flights to

Commercials News 

Commercials news
Don't forget to consult the commercials news



Aviation fees - Zanzibar
NN and HY taxes must be collected at the time of ticketing

AFKL Frontline Incentive program



With over 16,300 daily flights to 1,052 destinations in 177 countries, the SkyTeam network offers you more destinations and more connections from the best hubs in the world.



SkyPriority

Regardless of your airline or frequent flyer program, SkyPriority provides you a smooth and faster start for your travel from check-in to boarding.



SKY
PRIORITY

SKY
PRIORITY

Best Deals!
April 2015

AIRFRANCE
FRANCE IS IN THE AIR

Bonjour !



PARIS 26,605 THB

READ MORE

Best Deals! Incredible 5 Days Sale

Take advantage of this incredible offer. Hurry up this offer won't last forever!

Sale period: 21 - 25 April 2015

Economy return prices from Bangkok, including taxes*

LYON	THB 22,430	MONTPELLIER	THB 24,240	LONDON	THB 19,060
MARSEILLE	THB 22,600	PERPIGNAN	THB 27,090	VIENNA	THB 20,255
MULHOUSE	THB 22,600	ROME	THB 20,250	BARCELONA	THB 20,280
TOULOUSE	THB 22,600	DUBLIN	THB 19,825	FRANKFURT	THB 20,215
BORDEAUX	THB 26,610	STAVANGER	THB 20,330	NEW YORK	THB 37,380
NICE	THB 26,620	GENEVA	THB 20,245	SAO PAULO	THB 60,140

MORE OFFER HERE

Booking & purchase period : 21 - 25 April 2015. Traveling period : 01 September - 31 December 2015.
Taxes & surcharges are included and may vary due to currency fluctuation. Please check for exact fares and conditions at time of booking. Minimum stay: 5 Days. Maximum stay: 1 Month. Tickets are non refundable. Change of reservation is not allowed. Stopover is not permitted (except to destination: New York, Sao Paulo). Air France reserves the right to change terms and conditions without prior notice.

Useful Contacts – Bangkok

Flying Blue: 001-1800-441-2734

Blue Biz: 02-680-9694
mail.bluebiz.thailand@airfrance.fr

Trade Helpdesk: 02-610-0880

Corporate Helpdesk: 02-680-9600